P.O BOX 48154-00100, NAIROBI, KENYA KENCOM HOUSE, MOI AVENUE

TEL: +254 20 3270210/2851210 FAX: +254 20 22424801

EMAIL: bancassurance@kcb.co.ke **WEBSITE:** www.kcbbankgroup.com

HEALTHCARE INSURANCE PROPOSAL

FOR

KENYA VETERINARY ASSOCIATION

KCB Insurance Agency Limited Kencom House, Moi Avenue P.O. Box 48154-00100 NAIROBI Tel: +254 20 3270210/2851210

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Thursday, February 11, 2021.

Dear Sir/Madam,

RE: MEDICAL INSURANCE PROPOSAL

We refer to your request for a Medical Insurance quotation and are pleased to provide the proposal summarized below for your perusal and further consideration.

Below please find detailed product features and premium computation for;

- KCB SIMBA AFYA
- KCB SIMBA SENIOR

KCB SIMBA AFYA PREMIUM ANALYSIS

| | KCB SIMBA AFYA | | | | | | | | |
|-------------|-----------------|-------------------|--------------------|----------------------|---------------------|-----------------------|------------------|-------|-------------------|
| AGE BAND | FAMILY SIZES | NO OF FAMILIES | INPATIENT LIMIT | INPATIENT PREMIUM | OUTPATIENT LIMIT | OUTPATIENT PREMIUM | BASIC PREMIUM | TAXES | TOTAL PREMIUM@ |
| 19-49 | M | 428 | 500,000 | 16,323 | 50,000 | 14,376 | 30,699 | 138 | 30,837 |
| | M+1 | 428 | 500,000 | 22,852 | 50,000 | 20,126 | 42,978 | 193 | 43,171 |
| | M+2 | 428 | 500,000 | 29,708 | 50,000 | 26,164 | 55,872 | 251 | 56,123 |
| | M+3 | 428 | 500,000 | 37,135 | 50,000 | 32,705 | 69,840 | 314 | 70,154 |
| | M+4 | 428 | 500,000 | 44,562 | 50,000 | 39,246 | 83,808 | 377 | 84,185 |
| | | | | | | | | | |
| 50-70 | M | 255 | 500,000 | 19,288 | 50,000 | 15,663 | 34,951 | 157 | 35,108 |
| | M+1 | 255 | 500,000 | 27,003 | 50,000 | 21,928 | 48,931 | 220 | 49,151 |
| | M+2 | 255 | 500,000 | 35,104 | 50,000 | 28,507 | 63,611 | 286 | 63,897 |
| | M+3 | 255 | 500,000 | 43,880 | 50,000 | 35,633 | 79,513 | 358 | 79,871 |
| | M+4 | 255 | 500,000 | 52,656 | 50,000 | 42,760 | 95,416 | 429 | 95,845 |

| | KCB SIMBA SENIOR | | | | | | | | |
|-------------|------------------|-------------------|--------------------|----------------------|---------------------|-----------------------|------------------|-------|-------------------|
| AGE BAND | FAMILY SIZES | NO OF FAMILIES | INPATIENT LIMIT | INPATIENT PREMIUM | OUTPATIENT LIMIT | OUTPATIENT PREMIUM | BASIC PREMIUM | TAXES | TOTAL PREMIUM@ |
| 71-80 | М | 18 | 500,000 | 80,490 | 100,000 | 62,731 | 143,221 | 644 | 143,865 |
| | M+1 | 18 | 500,000 | 160,980 | 100,000 | 125,462 | 286,442 | 1,289 | 287,731 |
| | M+2 | 18 | 500,000 | 241,470 | 100,000 | 188,192 | 429,662 | 1,933 | 431,595 |
| | M+3 | 18 | 500,000 | 321,960 | 100,000 | 250,923 | 572,883 | 2,578 | 575,461 |
| | M+4 | 18 | 500,000 | 402,449 | 100,000 | 313,654 | 716,103 | 3,222 | 719,325 |



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1. KCB SIMBA AFYA INPATIENT BENEFIT ANALYSIS

| Overall Cover Limit | 500,000 |
|--|---|
| Bed limit (net of NHIF rebate) | General Ward |
| Hospitalization expenses including surgeon, physician, | Fully covered within inpatient |
| threatre, ICU &HDU fees | |
| Diagnostics and physiotherapists fee, prescribed drugs, | Fully covered within inpatient |
| dressing, surgical appliance | |
| Accommodation costs for parent/guardian | Fully covered within inpatient |
| accompanying child of 6 years and below | |
| Funeral expenses one claim per family per annum | 40,000 |
| Pre-existing chronic conditions, HIV | |
| AIDS/congenital/organ transplant on full disclosure at | |
| the time of joining (six months waiting period) | |
| Cancer and Dialysis (12 months waiting period) | |
| | 200,000 |
| Maternity and related complications | 40,000 |
| | |
| First Emergency caesarian Section & related | |
| complications | 50,000 |
| (Maternity, First Emergency caesarian section and | |
| related complications one year waiting period) | |
| Prematurity/ Neonatal complications after birth | 50,000 |
| Psychiatric & Psychological conditions | 100,000 |
| Newly diagnosed chronic condition subsequent year | |
| under chronic sub limit. | 250,000 |
| (If diagnosed within the 1st 6 Months - Chronic Limit | |
| Applies. | |
| After 1st 6 Months - Newly diagnosed chronic Limit | |
| Applies) | |
| Post-Hospitalization / Rehabilitative treatment related | 15,000 |
| to cause of pre-authorized admission. Subject to | |
| maximum of three weeks | |
| Inpatient accident related Dental and Optical | Fully covered within inpatient |
| Inpatient non-accident related Optical treatment | 50,000 |
| Inpatient non-accident related Dental | 50,000 |
| Gynecological surgery | 200,000 |
| (after six months waiting period) | |
| Congenital defects and genetic disorders(after six | Covered within pre-existing chronic limit |
| months waiting period) | |
| Internal and external surgical implants, appliances, joint | 200,000 |
| replacements and prostheses (excluding dental fixtures) | |
| Organ transplant after two years of cover (cost of donor | Covered within pre-existing chronic limit |
| or securing the organ is excluded) | |



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| Accidental death or permanent total disability for | 250,000 |
|--|---------|
| principal and Spouse | |

| Outpatient | 50,000 |
|--|--|
| Overall cover Limit | |
| Outpatient Dental | 5,000 |
| Optical | 3,000 |
| (Frame replacement after 2 years from date of issue) | |
| Vaccines | KEPI |
| Outpatient Chronic conditions | Covered within the outpatient up to the full |
| | limit. |
| Outpatient congenital conditions | Covered within the outpatient up to the full |
| | limit. |
| Outpatient Cancer, HIV/AIDS and related conditions | Covered within the outpatient up to the full |
| | limit. |
| Congenital defect and genetic disorders | Covered within the outpatient up to the full |
| | limit. |

| | SIMBA AFYA |
|-----------------------|--|
| Providers Panel | Any claim from any of the below providers is excluded The Nairobi Hospital and satellite clinics; The Aga Khan Hospital and satellite clinics; The Mater Hospital and satellite clinics Karen Hospital and satellite clinics Gertrude Hospital and satellite clinics. |
| Outpatient Co-Payment | |
| Eligibility | Own and legally adopted children are covered from birth to the age of 21 years Children above 21 years of age but below 25 years to provide proof of schooling so as to be covered as dependants. Maximum joining age for adults is 70 years and while on cover can go up to 80 years All new entrants above the age of 55 years will be required to submit a medical report from our selected service providers at their own cost. |



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NB: All benefits are subject to the overall cover limits per annum and terms and condition of the policy.

2. KCB SIMBA SENIOR INPATIENT BENEFIT ANALYSIS

| Inpatient Overall Cover | 500,000.00 |
|---|------------|
| Bed limits (net of NHIF rebate) | GWB |
| Pre-existing conditions and chronic conditions on full disclosure at the time of joining (Six months waiting period) | 200,000.00 |
| Gynecological & prostate surgery (One year waiting period) | 200,000.00 |
| Newly diagnosed chronic conditions covered up to the full limit in the first year of diagnosis. Subsequent years under Pre-existing& chronic conditions sub limit | 250,000.00 |
| HIV / AIDS and related conditions (Six months waiting period) | 200,000.00 |
| Cancer treatment (One year waiting period) | 250,000.00 |
| Congenital defects and genetic disorders (Six months waiting period) | 200,000.00 |
| In patient non-accident-related eye treatments excluding surgery for refractive errors and laser treatment (Six months waiting period) | 80,000.00 |
| In patient non-accident-related dental surgery/treatment (after six months of cover and subject to written pre-authorization) | 100,000.00 |
| Organ transplantation after two years waiting period (cost of donor or securing the organ is excluded Two years waiting period) | 250,000.00 |
| Internal and external surgical implants, appliances, joint replacement, including wheelchair and prostheses (excluding dental fixtures) | 200,000.00 |
| Psychiatry and psychotherapy treatment | 150,000.00 |
| Illness related reconstructive/plastic surgery (After three years waiting period) and excludes cosmetic, | 200 000 00 |
| obstetrics and gynecology related | 200,000.00 |



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| Non-accident-related maxillofacial surgery. Excluding routine dental surgery and dental fixtures (Six months waiting period) Post-hospitalization treatment related to cause of preauthorization. (On reimbursement only, limited to the 3 weeks after discharge) | 150,000.00 15,000.00 |
|---|-------------------------|
| Funeral expenses per member | 50,000.00 |
| COVID-19 related hospitalization | 200,000.00 |
| Passive War/ Terrorism & political violence | 500.0 |

2. KCB SIMBA SENIOR OUTPATIENT BENEFIT ANALYSIS

| Outpatient Overall limit | 100,000 |
|--|--|
| Dental | 10,000 |
| Optical | 10,000 |
| Frame replacement (Two years waiting period) | 10,000 |
| Immunization / Vaccination | Travel Vaccine Yellow fever & Oral Polio |
| Outpatient Chronic conditions (Six months waiting period) | Covered within outpatient. to the full limit |
| Outpatient, HIV/AIDS, and related conditions (Six months waiting period) | Covered within outpatient to the full limit |
| Congenital defect and genetic disorders (Six Months waiting period) | Covered within outpatient. to the full limit |
| Cancer treatment (One year waiting period) | Covered within outpatient. to the full limit |
| Annual Health check-ups (Stand Alone) | 15,000 |



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Simba senior Outpatient Co-payment

| Provider | Co-pay Applicable |
|---|-----------------------|
| The Aga Khan Hospital and satellite clinics | Kes. 1000= per visit |
| The Nairobi Hospital and satellite clinics | Kes. 1000/= per visit |
| The Karen Hospital and satellite clinics | Kes. 1000/= per visit |
| MP Shah Hospital and satellite clinics | Kes. 1000/= per visit |
| Mater Hospital and satellite clinics | Kes.1000/= per visit |
| AAR Health Services and satellite clinics | Kes.1000/= per visit |
| Other providers | No Co-pay |

SUMMARY OUPATIENT BENEFITS (subject to policy terms and conditions).

- Routine outpatient consultation.
- Diagnostic Laboratory and Radiology services.
- Prescribed physiotherapy.
- Prescribed drugs and dressings.
- Chronic conditions up to outpatient limit.
- Chronic, Pre-existing conditions, Cancer, & HIV/AIDS including cost of ARVs covered up to the full out-patient cover limit per family per annum.
- Dental consultation & Dental treatment expenses (anaesthetists' fees, operating theatre).
 Excluding Expenses arising from replacement or repairs of old dentures, bridges and plates unless directly caused by accidental injury and Expenses relating to orthodontic treatment of a cosmetic nature unless directly caused by a disease or accident.
- Optical services (subject to Optical limit) including Eye consultation including refraction and
 eye examination, Check-up of glasses, Post-surgical follow up reviews, Prescribed glasses (frames
 and contact lenses) subject to the optical sublimit. Excluding Replacement of optical frames in a
 period of less than 2 years from the date of issue; Replacement of lenses unless prescribed by a
 qualified Ophthalmologist as necessary; Laser eye surgery; Disposable contact lenses

SUMMARY INPATIENT BENEFITS (subject to policy terms and conditions).

The policy provides comprehensive and flexible hospitalization (inpatient) cover, which includes the following services:

- Hospital Accommodation Charges
- Doctor's (Physician, Surgeon & Anesthetist) fees.
- ICU/HDU and Theatre charges.
- Drugs/Medicines, Dressings and Internal Surgical appliances.
- Pathology, X-ray, Ultrasound, ECG and Computerized Tomography, MRI Scans
- Chronic, Pre-existing conditions, Cancer, & HIV/AIDS including cost of ARVs
- Radiotherapy and Chemotherapy.

INSURANCE AGENCY

KCB INSURANCE AGENCY LTD

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- In-patient Physiotherapy.
- Ambulance Services (Must lead to admission).
- Emergency Road and Air Evacuation subject to overall cover limit relating to inpatient or daycare treatment only
- Day care surgery
- Home nursing care for critical illness
- Disease management program with specified providers / specialist

SUMMARY OF THE EXCLUSIONS:

- Cosmetic surgery unless caused by accident
- General Health checkups except for principal and spouse
- Weight management treatments and drugs.
- Participations in professional & hazardous sports e.g., bungee jumping, paragliding
- Family planning/infertility related treatment i.e., cost of treatment related to infertility and impotence
- Treatment other than by registered medical practitioner
- Self-referred or self-prescribed treatment.
- Nutritional supplements unless prescribed as part of medical treatment
- Costs of donating an organ or incurred while locating a replacement organ including transport and administrative costs.
- Alternative treatment Chiropractors, Acupuncturist, Herbalist and Ayurveda treatment unless prescribed by a medical practitioner license by the Kenya Medical & Dentist Board
- Drunkenness, drug addiction, Intentional self-injury, attempted suicide.
- War and Kindred risks (whether war be declared or not)
- Participation in Riot, Strike and Civil commotion
- Naval, Military or Air force operations
- Expenses recoverable under any other insurance e.g. NHIF, GPA, WIBA
- Beauty treatment in nature cure clinics or health hydro's
- Diagnostic equipment (e.g. Glucometers, BP machines etc.) and hearing aids.
- Experimental treatment.
- Contamination by radio activity from nuclear fuel, waste or fission
- Laser correction of eye sight & Plano lenses and photochromatic lenses
- Stay at sanatoria, old age homes, place of rest
- Claims and costs for treatment in respect of medical expenses incurred after the expiry date of
 the policy period arising from accidental bodily injury and/or illness occurring during the
 policy period unless the policy has been renewed



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- Any claim from a member whose application for medical insurance shall contain any willful mis-statements or mis-representation or who shall have willfully withheld any material information (including information withheld on the member's behalf)
- Any claim as a result of domestic violence

We trust our proposal is competitive and look forward to your closing instructions.

PAYMENT OPTIONS

- 1. Insurance premium financing (IPF)...Repayment period 10mths;interest rate 13% reducing balance.
- 2. Payment upfront...cheque or transfer to KCBIA account

PREPARED BY: NALIANYA SILVIA NAFULA

FOR

KCB INSURANCE AGENCY.